PROCESS INTELLIGENCE
UNLOCK THE POWER OF INSIGHT

Worksoft's Process Intelligence delivers real-world insights so you can seize the benefits of process automation at speed and scale.

WORKS○FT®

ENABLE TRANSFORMATION
THE POWER OF PROCESS UNDERSTANDING

Automation has become increasingly popular and widely embraced, yet many organizations struggle to realize the benefits at scale and keep pace with rapid, relentless change. Even those doing automation well in pockets of their organization or for very specific tasks are failing to see significant ROI. Why? A lack of process understanding prohibits these organizations from solving the elusive equation of what to automate when and why.

Today's enterprises have process data in multiple locations and applications. By combining those data sources into one comprehensive view, Worksoft delivers unprecedented process understanding to inform decision making and track real results. This deep process understanding can also help bridge the gap between IT goals and business outcomes. Fostering this alignment and establishing a collaborative way to measure success can help clearly identify, drive and track tangible business benefits.

Process Intelligence empowers enterprises to take full advantage of strategies to engage test automation, process optimization and robotic process automation.

Worksoft's Process Intelligence delivers unprecedented insights by combining data from process discovery, test automation and multiple other sources to provide a complete view of your processes, plus the actionable insights to determine strategic next steps.

UNLOCK THE TRUE VALUE OF AUTOMATION

360° PROCESS INSIGHTS
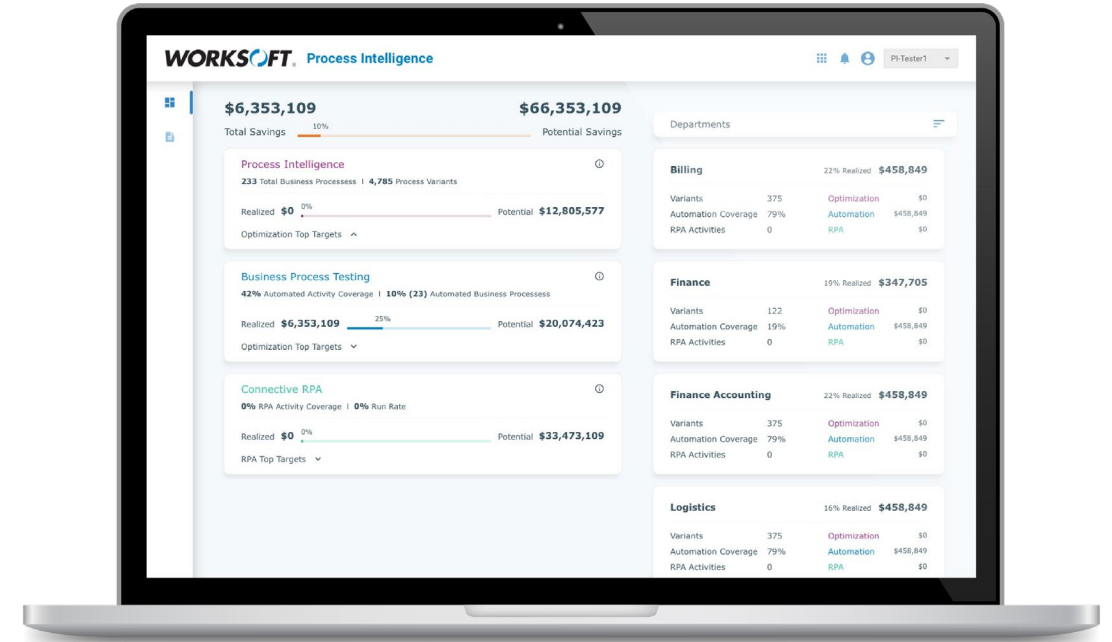## DRIVE CONTINUOUS IMPROVEMENT

Real-time Insights to Drive and Track Process Optimization

Worksoft's Process Intelligence provides a 360-degree view of business processes, combining and aligning data sources to deliver analytics that drive faster optimization. Using sophisticated AI and ML, Process Intelligence projects potential gain from improvements like test automation or other optimizations in a department-by-department breakdown. View key decision-driving factors like automation coverage and potential savings. Use the Automation View to see hard counts on potential automation candidates, or current automated activities.

"With Process Intelligence, it's easy to view optimization & automation opportunities across all of my process data."

Wilson Portal Andrade
IT Specialist, Cascades

See at a glance which activities have been automated, which are manual, and which already have a defined blueprint for automation thanks to our Process Capture functionality. From the dashboard, you can see potential benefits and track gains in real time. You can even promote activities directly to automation using closed-loop connectivity with the other components of our Connective Automation Platform.

MULTIPLE DATA SOURCES

Aggregate data from process mining, test automation, process capture, and more for complex, accurate views

ROLES-BASED PROCESS VIEWS

See results and potential gains by department, or use the Automation View to identify opportunities to scale

PROJECT & TRACK REAL-TIME GAINS

Choose what to automate and when based on real metrics for cost, frequency and optimization potential

UNLIMITED POTENTIAL
OPTIMIZE. AUTOMATE. IMPROVE.

Real-Time Process Insights to Drive Automation Value at Speed and Scale

See Real-Time Results

Project potential benefits from automation and process optimization using a comprehensive Process Intelligence dashboard. Track realized value and tangible ROI by department.
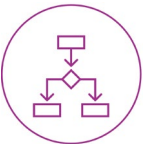
Accelerate RPA Strategies

Where can you achieve the most ROI from robotic process automation? Build your RPA roadmap with clearly defined process targets. Choose processes to automate based on real live data, comparisons and valuation.

Drive Process Improvement

Combining multiple data sources into a single view creates maximum visibility to see what what's working and what needs improvement. Uncover process inefficiencies, challenges and root causes to support meaningful change.

Automate at Scale

Deep process understanding empowers you to choose what to automate when. View at-a-glance recommendations for which activities to automate next based on cost and frequency. Realize the benefits of automating at scale using comprehensive process intelligence.

Build Test Automation

Create test automation faster using comprehensive discovery data. Process Intelligences insights create a roadmap for automation, plus the ability to turn those insights into automation at the click of a button.

Speed Digital Transformation

Navigate digital transformation projects and major upgrades like SAP S/4HANA with the clarity and understanding necessary to ensure functionality for your mission critical business processes.

PROCESS CAPTURE
AUTOMATION FOR EVERYONE

Automatically Capture Processes in Seconds

With Worksoft's Process Capture, organizations can visualize and understand their end-to-end processes more effectively with automated process discovery. Process Capture improves process discovery and test accuracy, employing our advanced object and action recognition technology to seamlessly capture every step in your business process.

Engage Technical and Non-technical Users

Building automation is everyone's job. Process Capture allows you to involve business users in creating automation

assets, simply by clicking a button to record their tasks as they perform them. No disruption, no time-consuming interviews. Just the opportunity to help ensure their workflows remain intact with every migration, upgrade and release cycle.

Build Automation Scripts with Ease

For automation pros, Visual Capture features a rich user interface which enables both business users and test automation professionals to create end-to-end tests. In Agile environments, business users can run Visual Capture to document the stories. Once a feature is complete, QA finishes the test automation and can schedule tests to run continuously.
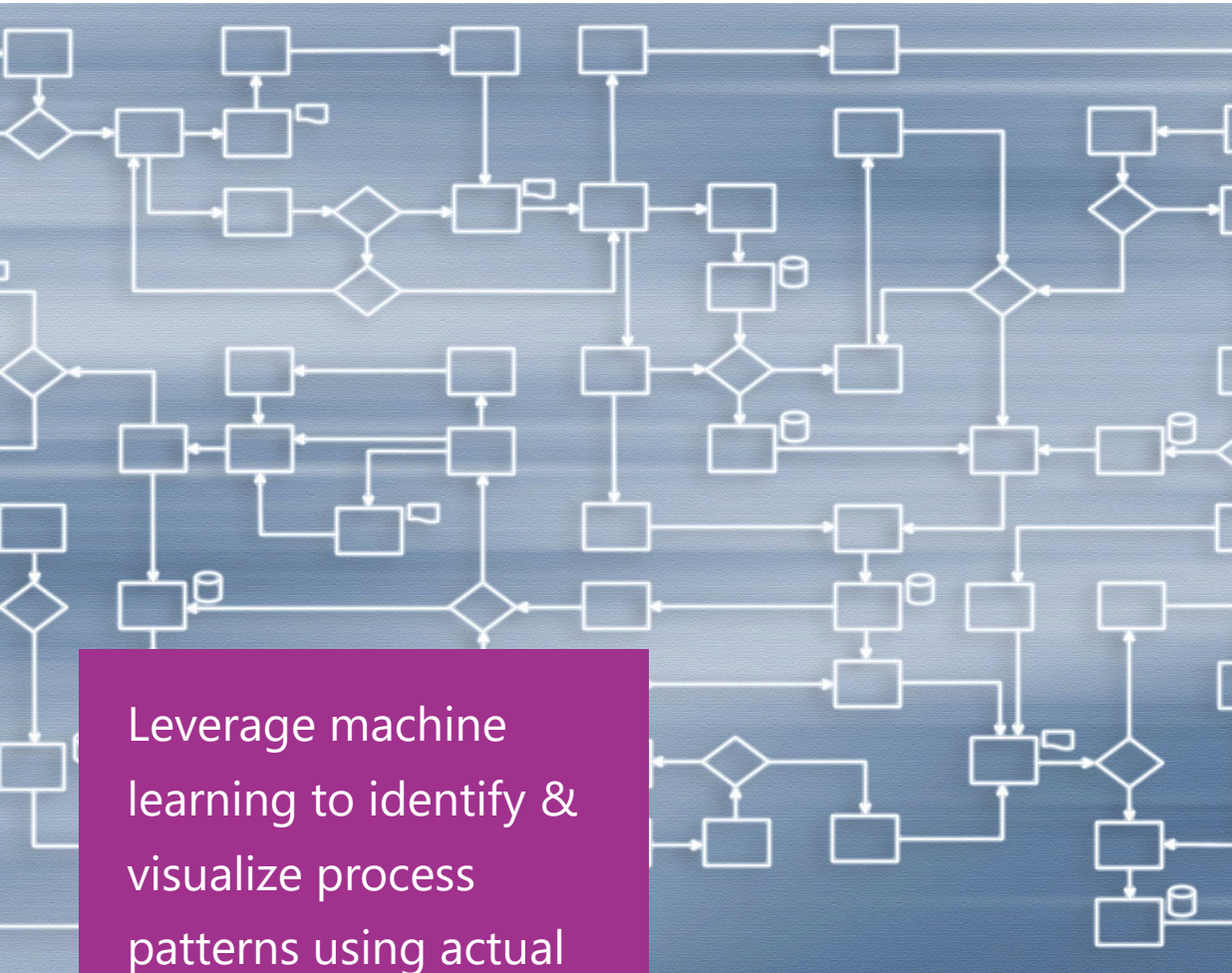
"You don't need any coding...It's really easy to use. You just initiate a capture and do the same work that you are doing every day."

-IT Central Station Review

PROCESS MINING
DISCOVER AND VISUALIZE

Uncover Every Step of Your End-to-End Business Processes

Using sophisticated artificial intelligence and machine learning, our Process Mining generates clear and complete visualization of your step-by-step processes. Map process flows and uncover opportunities to automate, plus resolve redundancies and rework with comprehensive process visualization of complex ERP applications and beyond.

Expedite Process Discovery

If done manually, Process Mining is a slow, arduous task, vulnerable to inaccuracies at every turn. With Worksoft's automated Process Mining, you can expedite the discovery of process patterns and gain full transparency of every detail.

Recognize Patterns and Resolve Variants

Are your business processes running the way they were designed and intended? Compare and contrast your processes to do a conformance check against your target workflow to identify opportunities for adjustments.

Monitor KPIs Using Actual Data Insights

The relevant metrics gathered feed our Process Intelligence dashboard to empower you to make strategic decisions and monitor KPIs based on actual data.

Leverage machine learning to identify & visualize process patterns using actual data, not guesswork.

DOCUMENTATION
AUTOMATED COMPLIANCE

Use Automation to Quickly and Easily Generate Process Documentation

Produce and maintain the most accurate documentation of your critical business processes to support training, audit, and compliance. Use results from Certify Automated Testing to create simple, easy-to-understand descriptions, grouped by test process and application screen. Subsequent successful test executions automatically produce corresponding updated and accurate business process documentation so that your documentation remains accurate, up-to-date and compliance ready.

Centralized Source

A single source of documentation ensures you always have the most up-to-date information.

Flexible Output

Generate documentation in PDF, HTML, Microsoft Word, and XPS. BPP also supports custom templates.

On-Demand Reports

Generate reports on-demand or based on a set of triggers and receive automatic notifications to stay up-to-date from anywhere.

Automatic Updates

Process documentation updates when automated tests are updated and executed successfully.

Meet Compliance and Business Requirements with Comprehensive Accurate Automated Documentation

CLOSED-LOOP AUTOMATION
THE CONNECTIVE AUTOMATION PLATFORM

One Resilient Platform, Endless Possibilities

Worksoft delivers unprecedented value from one cohesive automation platform for both pre- and post-production. The Worksoft Connective Automation Platform is a truly codeless, scalable automation solution that seamlessly connects process intelligence, business process testing and RPA to drive comprehensive process insight and continuous process improvement.

Built for Dynamic, Perpetual Change

Understand, validate and run even the most complex business processes in an environment of perpetual change. The

Worksoft platform uses a model-based object action framework to adapt dynamically to change and eliminate bot fragility and rework.

Closed-Loop Approach for Maximum Efficiency

With Worksoft, automation assets are no longer siloed between disparate systems and solutions. Instead, automation can be created, shared, and repurposed to understand, refine and run your business processes—all from a single platform. The result? Faster time to value with reduced risk and rework for your digital transformations.

It's time to think differently about automation, shifting both right and left, simultaneously.