

How BMO Streamlined Operations with Advanced Automation

Revolutionizing Financial Systems with the Worksoft Continuous Test Automation

80%

reduction in manual effort

60%

cost reduction in test development

200%

increase in process discovery speed

Summary

Bank of Montreal Financial Group set out to transform efficiency and reliability in its complex operations. By leveraging Worksoft's Continuous Automation Platform, they eliminated manual testing bottlenecks, safeguarded data, and accelerated system updates. The result? Faster deployments, reduced costs, and a stronger competitive edge in the financial sector.

Challenges

BMO Financial Group embarked on an ambitious journey to integrate advanced automation into their operations to achieve higher efficiency and reliability in their processes. Their key challenges included:

- Complexity of Financial Systems: Managing extensive and intricate financial operations with precision.
- Manual Testing Limitations: Manual testing was labor-intensive and prone to errors, risking operational integrity.
- Need for Rapid Transformation: A dynamic market environment demanded swift and reliable updates to their systems.
- Data Security and Compliance: Ensuring robust security measures and compliance with financial regulations.

Solution

BMO chose the Worksoft Continuous Automation Platform for its comprehensive capabilities to address their challenges:

- **Enhanced Testing Efficiency:** Automated continuous testing significantly reduced the time and effort required for quality assurance.
- **Integration with Financial Systems:** Worksoft's SAP-certified solution seamlessly integrated with BMO's existing SAP and non-SAP systems.
- **Support for Diverse Interfaces:** The platform supported a variety of user interfaces, catering to multiple use cases across the organization.
- **Ease of Adoption:** Worksoft's user-friendly interface and minimal training requirements facilitated quick implementation and adoption.
- **Early Issue Detection:** The platform supported a "shift left" approach, identifying and addressing issues early in the development cycle.

"A manual automated ECS load would've taken us 17 days, whereas with the help of Worksoft's automation, we were able to do it within four days. This translated into substantial returns on investment, reinforcing the strategic importance of automation in driving operational efficiency and cost-effectiveness."

— Ankum Saxena, Senior Manager S4/HANA at BMO Financial Group

Results

- **Accelerated Deployments:** BMO experienced a significant reduction in deployment times, with automated testing processes allowing for faster sign-offs and approvals.
- **Comprehensive Testing Across Systems:** The platform's capability to handle both SAP and non-SAP systems enabled a unified approach to automation.
- **Automated Process Discovery:** Worksoft's tools enabled BMO to capture and automate business processes, enhancing compliance and quality assurance.