From Bottlenecks to Breakthroughs: Johnson Matthey's SAP Testing Transformation

Johnson Matthey cut testing time by 90% and costs by 75% - turning testing into a growth driver with Worksoft.

90%
time saving vs. manual effort

75%
reduction in test development cases

300%
acceleration in business process discovery

Summary

Johnson Matthey's global SAP rollout demanded speed but manual testing couldn't keep up. Slow cycles, high costs, and limited visibility introduced risk and drained resources.

With Worksoft, they automated testing across SAP and beyond, cutting cycles from weeks to hours, tripling process discovery speed, and freeing teams to focus on delivery, not defects.

Challenges

Rolling out SAP globally is no small feat - especially in a high-stakes manufacturing environment. For Johnson Matthey, the pressure was on to deliver fast while maintaining quality and avoiding disruptions to critical operations. But their testing process was working against them.

- Manual testing slowed delivery and consumed valuable resources
- Risk of defects posed a threat to production uptime
- Limited visibility into business processes made test planning inefficient
- Scaling testing across global teams and systems proved difficult

Solution

Recognizing that speed and quality couldn't be traded off, Johnson Matthey turned to automation. With Worksoft Certify, they reimagined their testing strategy - moving from reactive, manual testing to a proactive, scalable model that matched the pace of change.

- Shifted testing earlier in the lifecycle with a "shift-left" approach
- Automated end-to-end testing across SAP and integrated applications
- Delivered faster, more reliable test cycles with less effort
- Gained business process insight to focus testing where it matters most

"With Certify we could do extensive testing in less than three hours - saving many weeks of manual testing effort."

— *Johnson Matthey*

Results

The impact was immediate. What once took weeks could now be done in hours - without sacrificing confidence or control. Testing became a strategic enabler, not a bottleneck.

- 90% time savings vs. manual testing
- 75% reduction in test development costs
- 3x faster process discovery for more targeted, risk-based testing

WORKSOFT.